



■ ■ Phones

- A cordless phone is available for incoming calls
- A free phone is available in the parent lounge. This cannot be used for cellphones or toll calls.
- Please check if it is safe to use your cellphone as these interfere with some vital medical equipment.

■ ■ Ward Televisions

- Each child has their own TV. Please ensure that your child is tuned into age appropriate TV programmes and movies.
- Please DO NOT bring your own TV to the ward.

■ ■ Video Game Machines

The ward has some electronic gaming machines managed by the play specialist.

■ ■ Rest periods

Please respect the need of children and caregivers to rest during the day.

■ ■ Lights out

The child's age dictates when each room is settled for the night. At this time, TVs and lights are turned off (parents included).

■ ■ Your thoughts, ideas and any improvements

We value your feedback so we can improve on services and for your convenience 'How Are We Doing' forms are located at reception.

Please do not leave valuables un-attended on the ward. The ward takes no responsibility for the loss or theft of any personal items.

■ ■ Advocacy

The Nationwide Health and Disability Advocacy Service is available to you. If you require further information, brochures and contact details are available on the ward.

■ ■ Privacy

Please respect the privacy of other families in the ward. If you need to discuss anything in private, a room is available.

■ ■ Interpreter

Service available on request.

TSB Ward 2B Children & Young People

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Paediatric Assessment Unit Ward 2B

Telephone 06 758 4830 x 8888

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TSB Ward 2B Children And Young People



We hope this brochure assists your stay with us





■ ■ Security

Ward 2B has a ZERO TOLERANCE towards violence and bad language. Security/police will be called and the offending person removed from the ward.

■ ■ Accommodation

We have provision for one parent/caregiver only to stay overnight. Alternative accommodation is available at the Whaiora or the overnight motel units.

■ ■ Items you will need to supply while in hospital

- Nappies.
- Your baby's formula, bottles and teats.
- Personal toiletries
- Your baby's Well Child Book.
- Medication you or your child is taking may be taken into safe keeping.

■ ■ Doctors rounds

Please ask your nurse for details however these usually commence between 8am and 10am.

■ ■ Trainee Staff

We are a teaching ward which includes medical students as valuable members of our team.

■ ■ Visiting

Open visiting for family/whanau members up to 8pm. Other visitors between 2pm and 8pm. Visiting children need to be closely supervised. Please DO NOT VISIT if you are ill.

■ ■ Meals

The one caregiver who is staying overnight and assisting with your child's care is provided with toast for breakfast. Tea and coffee is available throughout the day. You are welcome to bring in food for yourself, a fridge and microwave is available, however ward staff will take no responsibility for this food. Lunch and an evening meal is available in the cafeteria.

■ ■ Cafeteria Hours

6:45am to 6:30pm every day. Visitors welcome.

■ ■ Parent Facilities

- Tea/coffee making facilities are in the beverage bay.
- A fridge is available for storing your food items in the parent lounge – please label.
- Parent shower and toilet facilities are available in the parent lounge.
- The parent lounge is off the ward and your nurse will direct you.

■ ■ Play Specialist

- We have a play specialist who works from 8am to 1:30pm Monday to Friday.
- Her role is to provide the children with distraction and play.

■ ■ Play Room

This is available to patients during the day. All children must be accompanied by an adult. No food or drink is to be brought into this room. You are expected to tidy up after your child.

■ ■ Hospital Chaplain / Kai Karakia

The hospital chaplains, their assistants and the Kaumatua and Kaiawhina are available daily to support you and your family/whanau with your spiritual and cultural needs.

■ ■ Social Workers / Kaiawhina

Having a child hospitalised is a stressful time for families/whanau. Nursing staff can arrange to have one of our social workers visit you for support.

■ ■ Midwives

Staff will normally inform the midwife of the admission of your newborn baby.

■ ■ Breast Pump

The ward has an electric breast pump available. Please ask your nurse about storing expressed milk.

■ ■ Baby Milk Formula Preparation

Parents are responsible for preparing their infants formula. There is chilled boiled water in the beverage bay fridge.

■ ■ Safety

Staff have a legal responsibility to notify authorities of children considered at risk.

■ ■ Smoking

We have a smoke free policy at Taranaki Base Hospital. Smoking cessation assistance is available to you if required. Please ask your nurse.