

Taranaki launches PowerHealth's Datix safety learning system



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Taranaki District Health Board (DHB) is the first of the five Midland DHBs in New Zealand to introduce the Datix safety learning system, which is an integrated electronic solution for the management of incidents, complaints and risk.

The Datix launch at Taranaki DHB coincides with New Zealand's release of the Health, Quality & Safety Commission's (HQSC) "Learning from Adverse Events" report¹, which places a greater emphasis on learning from all serious adverse events.

Dr Greg Simmons, Taranaki DHB Chief Medical Advisor said, "Health care is demanding and Taranaki DHB staff do an excellent job at providing very competent and professional care to improve the health of our patients. Over the past year 29,618 people have been admitted and cared for at Taranaki Base and Hawera hospitals and the vast majority are treated without incident."



"Everyone comes to work to do a good job, but sometimes, despite our best efforts, things do go wrong which is upsetting for everyone involved. The adverse event reporting process is about learning from our experiences and identifying system issues rather than finding an individual to blame." Dr Simmons added.

"This system will make it a lot easier to record adverse and near miss events and enable analysis and meaningful reporting at both a unit and organisational level. We'll be able to look at trends, including the identification of issues and risks we need to address to increase safety and minimise adverse events," said Dr Simmons.

Paul Woodward, PowerHealth Solutions Datix Manager said, "The implementation with the Midland DHBs has seen a single instance of the Datix safety learning system deployed on a shared platform across the entire Midland region. In doing so, the Midland DHBs have a common and consistent system to report and manage incidents, complaints and risk which introduces the ability to benchmark between the DHBs."



"The Midland DHBs are the first in the Australia/New Zealand region to go-live with Datix version 14 and to take advantage of the many new features that have been introduced as a result of feedback from the international Datix community." added Paul.

[1 Learning from Adverse Events Report Dec 2015, Health Quality & Safety Commission New Zealand](#)

About PowerHealth Solutions

PowerHealth Solutions is a dynamic Australian software development company specialising in activity based costing, hospital billing and safety learning solutions for healthcare organisations. ISO 9001 quality-accredited since 2001, the company is a market leader in Australia and New Zealand, with international recognition in the United States, the United Kingdom, Ireland, Hong Kong and the Middle East.
www.powerhealthsolutions.com



About Datix

Datix is a web-based safety learning system that gives organisations a comprehensive oversight of their risk management activities. It consists of modules for Incident Reporting, Risk Register, Complaints Handling, Claims Management, Patient Experience, Accreditations/Standards, Safety Alerts and Hotspots.



Datix is a low maintenance system and is accessed via a web browser on a PC, laptop or mobile device. Customers need only implement the modules required as the system accommodates any combination of modules. The Datix system is highly configurable and can be extensively customised to meet the unique requirements of any organisation. In addition, the reporting dashboard presents real-time monitoring of Key Performance Indicators.

Datix is internationally recognised and used in Australia, New Zealand, Europe, United States, Canada and the Middle East. It is very popular in the UK and is used by over 75% of the National Health Service.

www.powerhealthsolutions.com/patientsafety

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